

EXECUTIVE SUMMARY



EKAM

FOUNDATION
HEALTHY CHILD. HEALTHY COMMUNITY.

TELANGANA

OCTOBER 2018

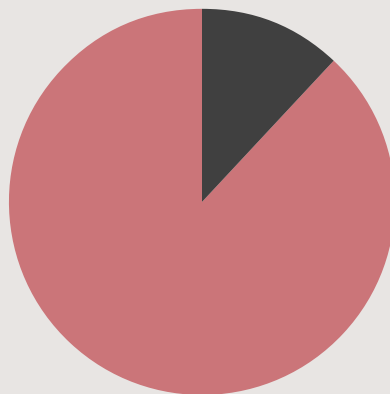
HIGHLIGHTS

Reporting on a program that is on track and appreciated by stakeholders is always a pleasure; The Ekam Telangana team is proud and happy with how the initiative of starting a **Help Desk** is stabilizing and gaining visibility

- The **May I Help Desk** is open from 9:00 AM to 4:00 PM in OP and IP blocks at Hospital.
 - It solves around 200 Patients Queries per day on an average.
 - It gives counseling to an average of 35 patients per day.
- In October **2018, a total of 7022 Patients Queries** were addressed at the OP block.
 - **998 Patients** were counseled at the IP block during this time.
- Further talks were held with the Commissioner, **Health and Family Welfare**, Dr. Yogitha Rana.

OCTOBER 2018 DATA

Solving Patients Queries/Counselling in **OP 7022**
Solving Patients Queries/Counselling in **IP 998**



- Solving Patients Queries/Counselling in **OP 88%**
- Solving Patients Queries/Counselling in **IP 12%**

HEALTH AND FAMILY WELFARE

In continuation of the initiative taken in September, we had another round of talks with Dr. Yogitha Rana, Commissioner, Health and Family Welfare regarding

1. Ekam project collaborations on SNCU's trainings,
 2. Change Management course for health supervisors, and
 3. Milk bank setup at two districts.
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PROJECT SNAPSHOTS

Solving Patients Queries/Counselling at OP Block



Counselling to patients at IP wards



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THANK YOU