



**QUARTERLY  
BULLETIN  
TELANGANA  
OCTOBER-DECEMBER 2018**

## HIGHLIGHTS

- A meeting was held with Mr. Prasanth and Mr. Vijay Reddy from USA on setting up **new chapters in USA**. We also discussed some new Telangana projects at Hyderabad on 19th December 2018.
- We had a meeting with Commissioner madam on Telangana projects and madam approved setting up of **Milk Bank and Health Supervisors' projects** in Telangana.
- We had a meeting with **UNICEF Hyderabad** head Dr. Sanjeev sir on collaboration projects for AP, TS and KA States.
- We had a call discussion with collectorate team on **Milk Bank** setup at Khammam district hospital. As we got an approval from commissioner madam we are waiting for next steps.
- The revised proposal for **Health Supervisors' project** was submitted to Indian Institute of Health and Family Welfare on 27th Dec and the kam team is closely following up with them for the next steps regarding the training schedules for the same.
- There was a discussion with Ms. Nikita from Arcesium IT Company from Hyderabad on **CSR partnership** with Ekam Foundation at Hyderabad and we submitted CSR project proposal to Arcesium IT Company on 31st December.
- A **May I Help Desk** was functional at Koti Maternity Hospital in October to address and resolve patient queries.

## HELP DESK

Hospitals are critical places at the best of times and more so for disadvantaged groups due to lack of awareness and sometimes for presence of touts. Ekam Foundation set up a “Help Desk” at Govt. Maternity Hospital, Sultan Bazaar, Koti, in August 2017, to look after the special needs of disadvantaged groups and also to provide individual attention and personalized services. It also empowers the public with information and guidance for exercising their rights & duties.

Help Desk team is available from 9:00 AM to 4:00 PM at the facility. The first half- day team works in the OP block and the next half- day team goes to IP wards to give counseling to patients.

## Patients queries/counselling data

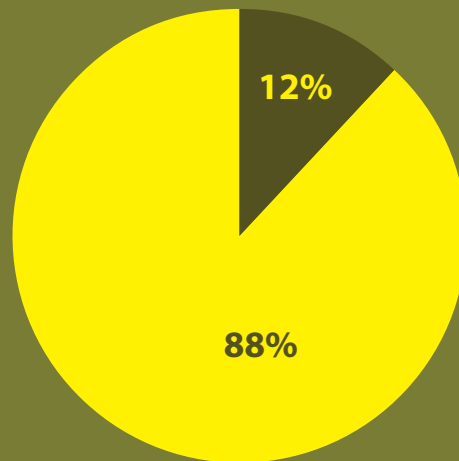
Month	Solved Patients Queries/Counselling at OP	Counselled patients at IP
October	7022	998

# PROJECT SNAPSHOTS

## Solving Patients Queries/Counselling at OP Block



## Counselling to patients at IP wards



-  Solving Patients Queries/ Counselling in OP
-  Solving Patients Queries/ Counselling in IP

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THANK YOU