



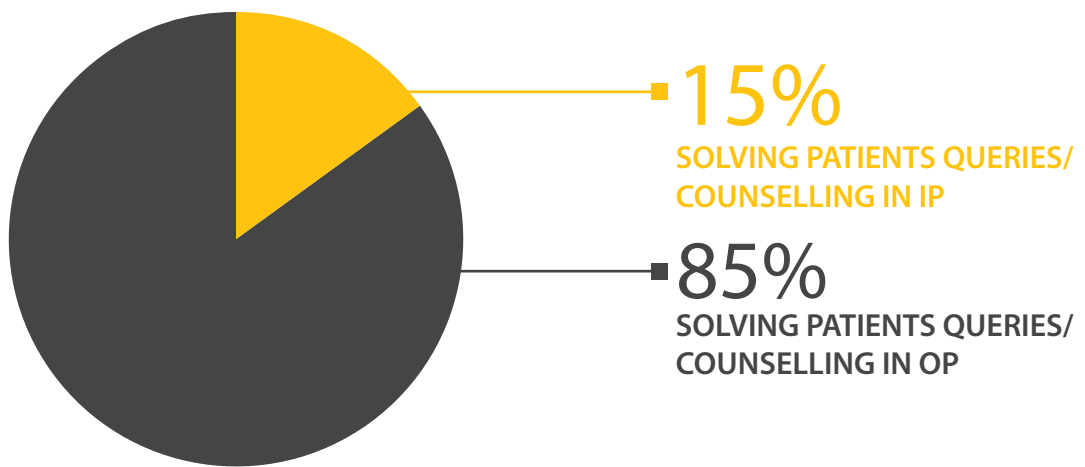
EXECUTIVE SUMMARY
EKAM
TELANGANA, MAY 2018

EKAM Helpdesk helps thousands in distress navigate confusing and crowded hospital corridors to reach relevant medical help in time. Thousands of out patients are being guided to right locations in time. In addition, counseling by EKAM team happens in In Patient blocks.

HIGHLIGHTS:

- The May I Help You Desk is open from 9:00 AM to 4:00 PM in Out Patients' and In Patients' blocks at Hospital.
- On an average, 200 patient queries are addressed here every day.
- Around 35 patients are counseled per day.
- In May, this desk was able to solve 8231 Patients Queries at the Out Patients block.
- A total of 1444 Patients were counseled at the In Patients block in the same time period.

MAY I HELP DESK, MAY-2018 DATA



PROJECT SNAPSHOTS:-

Solving Patients Queries/Counseling at OP Block-



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THANK YOU