



EXECUTIVE SUMMARY

EKAM

TELANGANA, JULY 2018

Reporting on a program that is on track and appreciated by stakeholders is always a pleasure; The Ekam Telangana team is proud and happy with how this initiative is stabilizing and gaining visibility.

HIGHLIGHTS

- THE 'MAY I HELP DESK' IS OPEN FROM 9:00 AM TO 4:00 PM IN OUT PATIENTS' AND IN PATIENTS' BLOCKS AT KOTI HOSPITAL.
- IT SOLVES AROUND 200 PATIENT QUERIES PER DAY.
- AN AVERAGE OF 35 PATIENTS ARE COUNSELED EVERYDAY.
- IN JULY 2018, 7812 PATIENTS' QUERIES WERE SOLVED AT THIS DESK AT THE OP BLOCK.
- A TOTAL OF 974 PATIENTS WERE COUNSELED AT IP BLOCK IN THE REPORTING MONTH.
- A DISCUSSION WAS HELD WITH THE COMMISSIONER AND TATA TRUSTS ABOUT THE 5 MENTOR PROJECTS FOR MEDAK DISTRICT IN TELANGANA.

JULY 2018 DATA

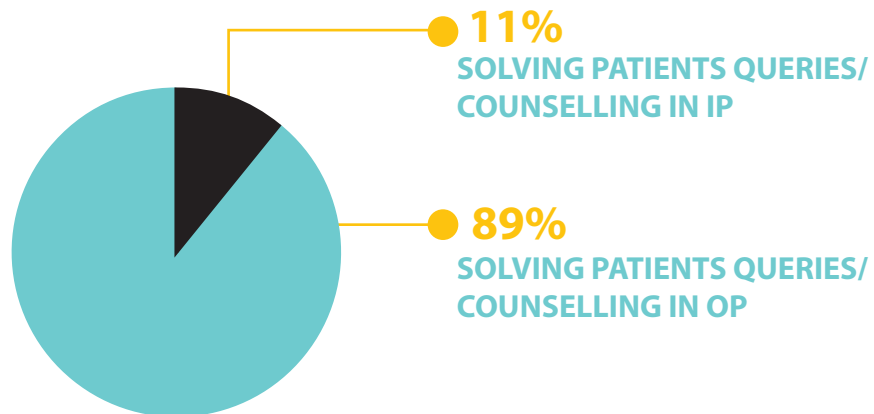
SOLVING PATIENTS
QUERIES/COUNSELING IN IP

974

SOLVING PATIENTS
QUERIES/COUNSELING IN OP

7812

JULY HELP DESK-2018 DATA



PROJECT SNAPSHOTS

SOLVING PATIENTS QUERIES/COUNSELING AT OP BLOCK-



COUNSELLING TO PATIENTS AT IP WARDS



(HEAD OFFICE)

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Thank you